

WELCOME TO

The Sierra Chalet

MAKE YOURSELF AT HOME



WiFi Network Name: CS35

WiFi Password: Basecamp@35



Thank you!

Thank you for choosing our mountain home for your trip! We are honored to host you as you get to enjoy the magic of Mammoth!

Just to add a little more beyond our on online host profile – we are Lanie and Chuck Berthiaume. We have long dreamt of having our own place in Mammoth. On our first family trip we quickly fell in love with the beauty, family friendliness and endless ways to explore nature around Mammoth. When this home came up for sale, we absolutely fell in love with the location, family friendly neighbors and the balcony offering peak a boo-views of the mountain. We were able to purchase and renovate with plenty of hard work and add our personal touches to it! We love that others now get to enjoy the finished product! As we've come here often we have discovered so many reasons why Mammoth truly is a gem and are in constant awe of the Eastern Sierra. If this is your first time here, then you are in for an amazing time. And if you're already been here, then you know what I'm talking about!

As we want your stay to be as wonderful as possible. Please let us know if you have any feedback for us on things we could do to make your stay more enjoyable. We truly want our guests to have the best experience possible. Again, thanks for booking with us and we look forward to hearing about your stay.

Sincerely,

The Berthiaume Family

Getting In!

You will receive an automated text the day before your stay with a unique keycode. This code will be valid starting at 4pm on the first day of your reservation until 11:00am on your check out date.

General Info and House Rules

Contact Mammoth Prestige with any questions (760) – 934-6584 or email info@mammothprestige.com. Leave a voicemail or email for best response times.

- NO pets allowed at any time (sorry! Our family is allergic)
- NO smoking in the house or in the garage
- No parties! May be cited and fined for creating a disturbance or for violating other provisions of chapter 5.40 of the city code.
- No more than 2 cars can park at the house – no parking on the street and no visitors in excess of the maximum number of guests are allowed in the house. Please keep in mind the city snow plows the streets regularly and your car will be cited/towed if parked on the street. Please park directly in front of garage and front door.
- Max occupancy is 8.
- Please treat the house with respect as if it were your own. We have put so much into this home and really hope that you can enjoy our efforts, but also pay it forward by treating it nicely so that it can continue to be a lovely space for future guests.
- Be sure to maintain a good level of cleanliness throughout your stay, this will make it much easier when check-out time comes! Please clean up spills and messes as they occur as this helps not create any permanent damage. If you have questions about how to clean anything specific, please contact us.
- In case of any accidental damage, please let us know right away.
- We hope you have lots of laughter and fun times during your vacation. However, please be mindful and keep noise to a minimum during night time hours. In Mammoth the quiet hours are 9pm to 8am. Mammoth is very sensitive to this as they don't want vacation rentals getting a bad reputation with local residents.
- Please ensure you read and fully understand the house rules at the beginning of your stay. If anything is unclear, please contact us so we can explain and avoid any misunderstanding.
- Please return everything to its place that you may have used outside the house such as beach chairs, towels, toys, etc.

Have fun! This is your vacation time and we hope you can make the most of our home and your opportunity to relax and visit the surrounding area.

Hot tub/Pool/Sauna Hours are 3pm – 9pm – keypad code is 7601

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Important Info

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info@mammothprestige.com. Leave a voicemail or email.**

Cleaning company is Mammoth Maid Right (760)-914-0619.

Physical Address of unit:

3170 Chateau #35

Mammoth Lakes, CA 93546

In Case of Emergency:

Dial 911

Mammoth Hospital

85 Sierra Park Rd

Mammoth Lakes, CA 93546

760-934-3311

Mammoth Lakes Police Department

760-965-3700

Power Outage

1-800-611-1911

How to:

Wifi:

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Heaters: Wall heaters are adjusted by Nest thermostats. Please keep items 3 ft. away

Fireplace: In the living room on the wall by the hallway is a thermostat labeled “fireplace” – 1) Turn to on, and 2) adjust the temperature to your desired heat and the fireplace starts automatically. The fireplace burns pellets which are loaded into the top of the unit and additional pellets can be found in the garage or in the black hopper near the fireplace. Please call William for questions or assistance loading additional pellets. Please note the stove gets hot. Please keep children and personal items away from stove and surrounding area.

Washer/Dryer: Please clean out the dryer lint after each use. Please turn on fan on during washer use. Fan switch is located on wall inside the closet to the left of the dryer.

Coffee/oatmeal: Enough coffee and oatmeal and provided for each guest to enjoy once during your stay. We wanted to get your first day started off right, so please enjoy. Coffee maker instructions are on the side of the coffee maker. Please empty used filter/grounds or k-cups into the waste basket in kitchen.

TV: TVs are either smart enabled or have Amazon Fire Sticks attached. You may login to many web streaming services from these. In addition, the living room TV has basic cable channels included as well.

Trash/recycling: there are bear proof dumpsters and recycling which are adjacent to the pool/hot tub in the center of the Sierra Chateau community. Please empty all trash receptacles into dumpster, or into provided trash bags and leave in the garage. Property management will dispose of properly bagged trash left in the garage.

Check out Procedures:

We hope you enjoyed your stay! As a reminder, your check out time is 11:00am.

- Turn Nest thermostats to 60 degrees and stove/fireplace OFF
- Close all windows and doors and ensure they are locked.
- Load the dishwasher (please start the dishwasher before you leave)
- If any beach towels were used, please wash and dry.
- Leave all beds that were used unmade, and please pull out the trundle bed if that was used.
- Empty trash/recycling into the dumpster on site after consolidating from each room; or alternatively consolidate into larger bags and leave in the garage for property management to dispose of.
- Please provide us any feedback, positive or constructive so we can ensure future guests have the best stay possible. We love return guests, and we hope you enjoyed your stay. Please let us know how we can earn your visit in the future.

We appreciate you so much! Thank you so much for helping us keep the Sierra Chalet a beautiful home!

Where to Eat

GOJIRA Ramen & Sushi

Walking distance and our kids love it. As a bonus they always give the kids toys, crayons and coloring mats. Oh and ramen always hits the spot when the chilly weather hits.

The Stove Restaurant

This place is a go to breakfast/brunch spot. It may also be recommended by everybody else as it will get busy later in the morning.

The Warming Hut

Good vibes only here, home like diner feel with lots of natural ingredients and a good combination of comfort and healthier options.

Good Life Café

Casual dining spot open 7 days a week and accommodates pretty much any diet. Vegan, vegetarian, gluten free. They've got it. Not sure why this isn't closer to the top of the list.

Schat's Bakery

Known for its breads, but also has plenty of pastries, cookies, donuts and apple strudel. Good location just off the main bike path too.

Mammoth Coffee Roasting Company

Looking for your latte? How about a cookie monster donut? This is the most walkable from the Sierra Chalet and we've found the baristas to be very friendly. They've always given the kids stickers, etc.

Black Velvet Coffee

This is the most well-regarded coffee in town for the connoisseur. Also conveniently located just off the main bike path.

Salsa's Taqueria

Looking for something in a hurry and don't want to drive? This is your spot. On the corner of Old Mammoth and Chateau road just outside the complex parking lot. We like to swing by at 8am for their breakfast burritos when we want something hearty and Chuck say's this is the best coffee in town (he drinks it black). Oh and the coffee is free with a breakfast order. Sign me up.

So much adventure is just minutes from the Sierra Chalet!

Here are some of our favorite things to do.

- Mammoth Mountain (isn't that why you're here?) Multiple ways to get up the mountain, but the trolley stops on Chateau Road just outside the Sierra Chateau complex. Snow sports in the winter, hiking, mountain biking and the gondola in the summer. Check out the Mammoth Mountain app for information.
- Mammoth Lakes Basin: Great trails for beginners up to experienced climbers (including paved or maintained trails for families with children) and bikers of all kinds. In the summer you can rent boats, kayaks, stand up paddle boards and more. Definitely a must stop to explore. (A few things we like in this area include the loop around Lake George, beaches on Lake Mary, and views around the Twin Lakes)
- Ride the Trolley! Any family with kids doesn't need an explanation here but the city website has good information on routes and timing. The stops are posted along Chateau road with route and timing information on the Trolley sign post as well. We like to take the Trolley up to the Village to grab food and hang out. Speaking of...
- The Village: Lots of shops, restaurants, and our favorite place to grab ice cream. There are plenty of places to relax and games to play. Check the city website for information about concerts, movie nights and community events in the Village. There is paid parking across the street, bike parking everywhere, and we find the town trolley is easy and fun.
- Yosemite! The entrances from the Eastern Sierra are closer than many realize and often much less trafficked than the Western entrance closer to half dome. We recommend exploring Tuolumne Meadows for a different way to experience Yosemite and some incredibly tranquil spaces. To enter into Yosemite, you will need to obtain a pass ahead of time.
- Mammoth Lakes Information Center: The park rangers here are incredibly helpful and patient and can help you find an experience well suited to your experience and interests. They haven't steered us wrong yet.

This section of the welcome book could go on and on, but we hope you find the part of nature that suits you. Please enjoy the area sustainably and responsibly.

